

## 旅行文件

1. 護照：持用美國護照進入台灣，護照效期僅須長於擬停留日期即可；持用其他護照，有效期須距回程日期六個月以上（日本護照效期僅須三個月以上）。
2. 美國永久居民除護照外尚須攜帶綠卡以便再入境美國。
3. 緊急情況時，美國聯絡人的姓名、電話、地址。
4. 信用卡、電話卡、旅行支票與現金、機票等，分開存放，妥善保管，最好影印留底。
5. 出發前應連絡信用卡公司，通知即將外出旅遊並確認信用額度，確保旅途中能順利使用信用卡。
6. 出發前一刻，務必再檢查，確定證件齊全。
7. 台灣入境簽證：持有效美國護照及回程機票者，停留台灣 90 天內（自入境翌日起算，最遲須於期滿當日離境），可免入境簽證；持其他護照者，有關簽證手續及費用等詳情，請查詢台灣外交部領事事務局網站：<http://www.boca.gov.tw>

## 醫療 / 保險 / 檢驗

1. 為了安心旅遊並確保旅客自身的權益，本公司強烈建議旅客出發前購買旅遊保險。
2. 檢疫規定：入境台灣，無須持有檢疫證明。
3. 出發前，應徵求醫生意見，瞭解自身狀況，平時適度運動有助於旅行所需的體力。
4. 自備個人常用藥品，如感冒、胃腸、暈車、消炎、止痛、維他命等，並備足防蚊蟲藥，謹防蚊蠅叮咬。攜帶足夠的個人處方藥品，並須註明標籤，以備海關查詢。
5. 旅途中，如有醫藥健康方面的問題，請隨時告訴導遊，我們會盡力協助。

## 海關規定

入境台灣，旅客攜帶行李免稅範圍及數量：

1. 以旅客本人及家用者為限。
2. 酒 1 公升，捲菸 200 支或雪茄 25 支或菸絲 1 磅；以年滿 20 歲之旅客為限。
3. 外幣：現鈔總值超過美金 1 萬元，應具實申報。
4. 新台幣：以 10 萬元為限。
5. 不得攜帶任何新鮮水果、動植物、水產品、毒品、槍械、彈藥、仿冒品。
6. 其他出入境相關規定，請查閱台灣財政部台北關稅局網站：<http://taipei.customs.gov.tw>

## 貨幣 / 信用卡

1. 台灣的法定貨幣是新台幣(New Taiwan Dollar, NTD or TWD)，基本單位為“元”，紙幣發行面額有 100 元、200 元、500 元、1000 元、2000 元；通用的硬幣有 1 元、5 元、10 元、20 元及 50 元。外國貨幣和旅行支票可以在台灣的國際機場、大酒店或銀行，按當天兌換率兌換。查詢最新兌換匯率，請上本公司網站。

2. 一般信用卡 (Visa, Master Card, American Express) 於台灣，可謂十分通行；但台灣商家多不收旅行支票，旅行支票須先至銀行兌換成台幣；一般而言，美元現金比旅行支票或信用卡來得方便。旅行期間請帶足旅費，多準備一些台幣小額鈔票或零錢，以方便使用。

## 行李

1. 行李規定以所搭乘之航空公司為準，或會隨時調整，旅客行前應再上航空公司網站查詢及確認。  
國泰航空公司 [www.cathaypacific.com](http://www.cathaypacific.com)  
中華航空公司 [www.china-airlines.com](http://www.china-airlines.com)  
長榮航空公司 [www.evaair.com](http://www.evaair.com)
2. 以長榮航空(EVA Air)經濟艙為例：國際段經濟客艙的乘客，每人可免費攜帶手提行李一件，每件重量上限 15 磅 (7 公斤)，長寬高尺寸上限為 22X14X9 吋(56X36X23 公分)；免費托運行李兩件，每件重量上限 50 磅(23 公斤)，每件長寬高總尺寸上限 62 吋(158 公分)。超過指定尺寸的行李，將被收取額外費用。
3. 為了您旅途上的方便，強烈建議行李以精簡為宜，並預留空間存放沿途購買之物。因長途旅行會多次搬運，行李箱應堅固耐用，附滑輪、安全鎖及本公司提供之行李牌（寫明英文姓名、美國地址、電話及團體號碼）。有關安全鎖，本公司建議使用美國運輸安全管理處 (TSA) 所認證的合格鎖，相關資訊請查 TSA 網站 <http://www.tsa.gov>。
4. 貴重物品及個人藥品應隨身攜帶。
5. 夫妻及家人物品可考慮混合置於各箱內，以免行李延誤或遺失等突發狀況時，造成不便。
6. 本公司當地導遊無法進入機場領行李區。旅客領完行李後，請步行至抵達大廳，導遊將於大廳舉牌恭候。
7. 有關美國機場安檢最新消息，旅行前，請詳閱美國運輸安全局網站：<http://www.tsa.gov>

## 購物

本公司導遊樂意協助旅客在旅途中的購物需求，然而任何有關貨物價格、品質或售後服務等，純屬旅客與商家之間，請旅客購買前仔細考量，購買後自行負責。攜帶商品出入境，請切實遵守各國的海關規定，勿以身試法。

## 飲食

1. 團費包括之餐食如行程所註明。
2. 不生飲自來水。建議飲用煮沸過的開水或瓶裝礦泉水。瓶裝礦泉水於酒店及一般便利商店均有售，十分方便。
3. 酒店房間內大多提供免費瓶裝礦泉水。

## 語言

1. 台灣的官方語言是國語（或稱普通話、北京話）。
2. 為增進您旅遊的樂趣及更容易入境隨俗，本須知附有「實用國語」，供您參考。

## 服裝

1. 建議攜帶輕便舒適的服裝和方便行走的鞋子。
2. 行前留意氣象報導，按照季節變化準備適當衣物。
3. 除非您個人的需要，否則不須攜帶正式的服裝。
4. 行李儘量精簡，並預留空間存放沿途購買之物。

## 時差

台灣不實施日光節約時間。台灣當地時間較洛杉磯（美西夏令時間）早 15 小時，比紐約（美東夏令時間）早 12 小時。冬季時差會再差 1 小時。

## 電壓

台灣電流的電壓是 110 伏特，頻率為 60Hz。一般大酒店均備有 110/220V 的插頭，旅客仍應自備國際旅行用的變壓器、插頭，及吹風機、刮鬍刀等，以備不時之需。

## 國際電話 / 緊急號碼

1. 台灣的國際冠碼 002，國碼 886；  
美國的國際冠碼 011，國碼 1；國際直撥電話：  
從台灣直撥美國: 002 + 1 + 對方區域號碼 + 對方電話號碼  
從美國直撥台灣: 011 + 886 + 對方區域號碼 + 對方電話號碼
2. 台灣緊急電話：警察局 110；火災 / 救護車 119
3. 美國在台協會台北辦事處網站 <http://www.ait.org.tw>  
電話 886-2-2162-2000  
美國各州政府辦事處協會網站 <http://www.asoataiwan.org>  
電話 886-2-2725-2499

## 小費

團費不含小費。小費是一般國際禮儀，目的在鼓勵和獎勵優質的服務，也是旅客在接受各項服務後，表示謝忱的一種方式。若有服務不週之處，歡迎旅客不吝來電或來函指正，本公司將善盡督導之責，令當地負責單位全力改善。一般小費建議標準（給導遊、司機、行李員及其他服務人員），旅客可參酌實際情況適當增減。

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- 每人每天 US \$10（給司機和導遊，自由活動日免付）

## 國定假日及傳統節日

1 月 1 日（元旦）、農曆春節（農曆除夕、初一、初二及初三）、2 月 28 日（和平紀念日）、4 月 4 日（兒童節）、4 月 5 日（清明節）、農曆 5 月 5 日（端午節）、10 月 10 日（國慶日）

## 其他注意事項

1. 出外旅遊首重安全，應隨時留意自己的行李，貴重物品請隨身攜帶或託放至飯店保險箱，切勿放置車上，小心扒手，多一分留意，少一分麻煩。
2. 尊重導遊及其他團員的權益，當導遊解說時，仔細聆聽，保持安靜。
3. 夜間或自由活動時，若須外出，請告知領隊，攜帶印有酒店地址和電話的名片，以防迷路，最好能結伴同行，不單獨活動，注意安全。
4. 住宿飯店時，請隨時將房門扣上安全鎖，以策安全。
5. 為了您的利益，行前請詳讀行程表說明，將日程及旅館酒店等資料留一份供家人參考或聯絡。
6. 團體旅遊須全體團員的合作與配合，旅途中請切實遵守規定之集合時間與地點，佩戴本公司提供之胸章，以利領隊辨識及協助。搭乘美國國內班機，須於至少兩小時前抵達機場，國際班機須於至少三小時前抵達機場，以便從容通過機場安檢。任何班機延誤、取消或其他的緊急狀況，請立即與勵馳旅遊名人假期連絡：  
美國 / 上班時間（週一至週五，9am-5:30pm）

總公司 (626)289-2450

洛杉磯分公司 (626)289-1010

舊金山分公司 (650)259-9983

紐約分公司 (212)973-1998

美國 / 下班時間 (626)592-8448

## 氣候

台灣是個海島，四面環海，屬亞熱帶及海洋性氣候，四季如春。大體而言，一年四季都適合旅遊，年均溫約為 22°C (72°F)，平均最低溫僅 12-17°C (54-63°F)。冬天，平地上看不到靄靄白雪，只有在少數高山上，可以一瞥雪花的影兒。春夏之交（每年 3-5 月），偶而受到滯留鋒面影響，細雨綿綿，記得要隨身帶把傘；夏天（每年 6-8 月），偶有颱風過境，須留意氣象報導；秋天（每年 9-11 月），天氣晴朗又涼爽，非常舒服；冬天（每年 12-2 月）短暫，偶而會有寒流來襲。

平均氣溫（華氏）

City	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
台北 Taipei	60	61	64	71	76	81	85	84	81	76	70	64
日月潭 Sun Moon Lake	57	59	62	67	70	72	73	73	72	70	65	60
台中 Taichung	61	63	67	73	78	82	83	82	81	77	71	64
台南 Tainan	63	65	70	75	81	83	84	83	82	78	72	66
高雄 Kaohsiung	66	68	72	77	81	83	84	83	82	80	74	68
台東 Taitung	67	67	71	75	79	82	84	83	81	78	73	69
花蓮 Hualien	64	64	68	73	77	81	84	82	80	76	71	67

## Travel Documentation

1. Generally, passports must be valid for at least 6 months from the return date of your trip; Except, U.S. passports (including emergency passport) can be valid for more than the period of intended stay; three months for Japanese passports).
2. Resident Aliens need both passport and Alien Resident Card for re-entry to the United States.
3. Carry emergency contact person's name, address and telephone number with you.
4. Keep travel documents, passport, personal necessities and valuables with you at all time and make a copy of them.
5. It is suggested to inform your credit card company of your traveling and to confirm your credit line prior to departure.
6. Be sure you have all the necessary documents and money before leaving for the airport.
7. Taiwan entry visa: Up to 90-day visa-free privileges are offered to U.S. passport holder with confirmed roundtrip air ticket. The duration of stay starts from the next day of arrival and must depart by the end of the said duration. For the most current and detailed passport and entry requirements, all travelers are advised to verify with the Bureau of Consular Affairs, Ministry of Foreign Affairs of Taiwan before you travel: <http://www.boca.gov.tw>

## Health & Medical Matters

1. For your own protection and peace of mind, you are strongly advised to purchase travel insurance prior to departure.
2. No vaccinations are required for your trip to Taiwan with the exception of persons traveling from or via an infected area.
3. It is recommended that you consult your doctor for existing medical conditions prior to departure.
4. If you are taking prescription medication, pack in your hand luggage sufficient quantity for the duration of the trip and make sure it is fully labeled.
5. In case of illness during your trip, please immediately notify your tour manager and local guide for assistance.

## Taiwan Customs Procedures

Personal belongings and household articles may be granted duty exemption as follows:

1. A passenger 20 or over in age is allowed to bring, free of duty, 200 cigaretts (or 25 cigars or 1 pound of tobacco), 1000 c.c. or less alcoholic beverage.
2. Foreign currencies: value over US\$10,000 should be declared.
3. New Taiwan Currency: no more than NTD 100,000. Passenger may apply for approval to Central Bank for amounts over such value.
4. It is prohibited to bring fresh fruits, soil, plants, any kind of sea productions. Stereo sets, TVs, VCRs and computers must be declared. Books and pictorials that hinder morals and manners, articles infringing the rights of patents, trademarks and the copyrights of other persons are also prohibited.
5. For details of inbound and outbound traveler declaration and duty exemption, please check Taipei Customs Office website <http://www.taipei.customs.gov.tw>

## Money Matters

1. The currency in Taiwan is the New Taiwan Dollar (NTD or TWD). Notes come in denominations of 100, 200, 500, 1,000,

and 2,000 TWD, while coins in everyday use in denominations of 1, 5, 10, 20 and 50 TWD. Foreign currency can be exchanged at airport, bank, and department store all over the city. For the most current exchange rate please visit our website.

2. Credit Cards (Visa, Master Card, American Express) are popular in Taiwan. Many local stores in Taiwan do not accept Traveler's Checks. You have to exchange Traveler's Checks to NT dollars in major banks. It is advisable to carry cash with you for small payments.

## Baggage

1. Baggage allowance for international flights vary by airline and is subject to change at any time. For up-to-date baggage allowance, please check your air carrier's website.

**Cathay Pacific Airways:** [www.cathaypacific.com](http://www.cathaypacific.com)

**China Airlines:** [www.china-airlines.com](http://www.china-airlines.com)

**EVA Air:** [www.evaair.com](http://www.evaair.com)

2. EVA Air: Economy Class customers can check in two pieces of luggage, up to 50 lbs (23 kg) each. Total dimensions (length + width + height) of each piece must not exceed 62 in (158 cm). Carry-on baggage is restricted to one piece of luggage, up to 15 lbs (7 kg) and the dimensions of 22" x 14" x 9". Excess baggage charge and insurance are traveler's responsibility.
3. It is recommended that all checked luggage has a lock (TSA approved locks are recommended. For more information please check TSA's website at: <http://www.tsa.gov>) and a luggage tag showing the name and contact information of the owner. **(Use Peony Tours tags for easy identification by our airport staff.)**
4. DO NOT pack medicine, valuables or other personal necessities in checked luggage. Keep them in your carry-on bag.
5. Consider packing one change of clothing, one set of underwear and toiletry in your carry-on bag to avoid inconvenience caused by delayed or lost luggage.
6. Important Note: Peony Tours' representatives cannot enter the luggage claim area. Luggage carts are available, free of charge, at airport. Collect your luggage and exit, our local representatives will be waiting for you at the Arrival Hall holding a name sign.
7. For more information of US restrictions on baggage, please consult [www.tsa.gov](http://www.tsa.gov).

## Shopping

Although Peony Tours' guides will be happy to assist you with any shopping requirements, we do not assume responsibility for any items purchased at shops while on tour. You are never required to purchase any items while on tour and must be responsible for your own purchases. Any after sales correspondence must be between the traveler and the shop in question. It is travelers' responsibility to observe US Customs restrictions when bringing any goods to or from the tour.

## Food and Drinks

1. Meals are included as specified in the itinerary.
2. Tap water is safe for drinking only after boiling. Soft drinks and bottled water are sold in all 7-Eleven stores and supermarkets.
3. Most of hotel generally provide free bottled water.

### Language

1. The official language in Taiwan is Mandarin.
2. To make your trip more interesting and rewarding, we have included a list of the most useful phrases in Mandarin.

### Clothing

1. We suggest you bring comfortable, casual clothing and good walking shoes for the trip.
2. Check local weather conditions before you go, and pack accordingly.
3. It is not necessary to bring formal clothing.
4. Do not over pack.

### Time Differentials

Taipei is 12 hours ahead of New York, and 15 hours ahead of San Francisco and Los Angeles (DST). All time within Taiwan is based on Taipei time; there are no adjustments for seasons or longitude.

### Electrical Requirement

Domestic supply in Taiwan is 110 volts at 60 cycles. It is always a good idea to bring an international adaptor with you when traveling. Alternatively, adaptors can be purchased in local supermarkets.

### International Call & Emergency Info

1. Taiwan: international access code is 002, country code 886  
USA: international access code is 011, country code 1  
To make direct calls:
  - From Taiwan to USA: 002+1+City code+Local number
  - From USA to Taiwan: 011+886+City code+Local number
2. Emergency call: 110- Police; 119-Fire/Ambulance
3. American Institute in Taiwan (AIT): Tel: 886-2-2162-2000 or visit: <http://www.ait.org.tw>  
American State Offices Association (ASOA): Tel: 886-2-2725-2499 or visit: <http://www.asotaiwan.org>

### Tipping

Gratuities are not included in your tour cost. They are customary, and for the purpose to encourage and reward quality service. Our tour conductors, local guides, and drivers do their utmost to make your trip smooth and pleasant. Gratuities are a way of showing your appreciation. However, tips are NEVER mandatory. Peony

### Climate

Being a small island nation, Taiwan's climate does not vary greatly from region to region. Taiwan has subtropical climate. Summers are hot and humid while winters can be cool and damp. The rainy season occurs late summer to mid-autumn.

AVERAGE TEMPERATURES IN MAJOR CITIES

(F)

City	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Taipei 台北	60	61	64	71	76	81	85	84	81	76	70	64
Sun Moon Lake 日月潭	57	59	62	67	70	72	73	73	72	70	65	60
Taichung 台中	61	63	67	73	78	82	83	82	81	77	71	64
Tainan 台南	63	65	70	75	81	83	84	83	82	78	72	66
Kaohsiung 高雄	66	68	72	77	81	83	84	83	82	80	74	68
Taitung 台東	67	67	71	75	79	82	84	83	81	78	73	69
Hualien 花蓮	64	64	68	73	77	81	84	82	80	76	71	67

Tours suggests tipping in the following manner: US \$10 per person per day - to be distributed between drivers and guides.

### Public Holidays & Festivals

January 01	New Year's Day
Last Day of 12 <sup>th</sup> Lunar Month	Lunar New Year's Eve
1 <sup>st</sup> - 3 <sup>rd</sup> Days of 1 <sup>st</sup> Lunar Month	Lunar New Year Holiday
February 28	Peace Memorial Day
April 04	Children's Day
April 05	Tomb Sweeping Day
5 <sup>th</sup> Day of 5 <sup>th</sup> Lunar Month	Dragon Boat Festival
October 10	National Day

### Other Notes

1. Keep any eye on your personal belongs and valuables at all time.
2. Respect other group members, your tour guides and drivers. Refrain from talking when tour guide is speaking.
3. Traveler's safety has always been our number one concern. For your safety, you should notify tour guide ahead of time if you plan to go out at night or roam at free time alone.
4. It is safe to travel in Taiwan. However, you should always be cautious when staying at a hotel. Never allow strangers into your room. It is suggested to carry your tour guide's cell phone number for emergency.
5. For the protection of your own interests, read carefully your itinerary and hotel information prior to the tour. Leave a copy to your family.
6. A nice and smooth trip counts on every group member's high cooperation. It is important to follow the indicated meeting time and meeting point. Use the red round name badge provided by Peony tours for easy identification. To make your trip as enjoyable as possible, allow enough time for flight check-in, security screening and boarding: 2 hours for US domestic travel, 3 hours for international travel. For flight delay, cancellation, or any emergency, please contact Peony Tours immediately:

#### USA – Office Hours (Mon-Fri, 9am-5:30pm)

Headquarters	(626)289-2450
Los Angeles	(626)289-1010
San Francisco	(650)259-9983
New York	(212)973-1998

#### USA – After Office Hours (626)592-8448