

出發前

護照與簽證

1. 任何護照，須行程結束後至少六個月有效。護照須保留足夠的空白頁，以供出入境時蓋章，否則可能會被拒絕入境、罰款，或自費返回原居地。
2. 美國永久居民除護照外，尚須攜帶綠卡以便再進美國。
3. 隨身攜帶在美國的緊急聯絡人姓名、電話和地址。
4. 妥善保管旅行證件、護照、信用卡、電話卡、旅行支票、現金、機票等，影印留底，與原件分開存放。最好將影本以電子郵件寄給自己，俾需要時即能迅速取得。
5. 出發前最後一刻，務必再檢查，確定證件齊全。
6. 持用有效美國護照，進入巴西旅遊 90 天內免入境簽證，進入秘魯旅遊則 183 天內可免入境簽證。持用其他護照及有關入境的最新信息，請分別查詢巴西及秘魯領事館網站：秘魯：www.embassyofperu.org
巴西：<http://cgwashington.itamaraty.gov.br>
7. 儘管本行程並未包括阿根廷，但於行程第 6 天，旅客將有機會分別於巴西以及阿根廷境內觀賞伊瓜蘇瀑布。進入阿根廷，持用美國護照 90 天內可免入境簽證；持用其他護照須入境簽證，詳情請查詢該國領事館網站。

旅遊諮詢

美國國務院為國民提供全世界每個國家的最新旅遊信息、旅行警報和警告。旅客查詢可致電 888-407-4747 或 202-501-4444，或上網 travel.state.gov。

行李

1. 行李規定以所搭乘航空公司為準，或會隨時調整，一切費用及責任由旅客自行承擔，旅客行前應上所搭乘的航空公司網站查詢、確認。
2. 為了旅途中的方便，建議行李以精簡為宜，預留空間存放沿途購買之物。長途旅行時，行李會多次搬運，行李箱應堅固耐用，附滑輪和安全鎖，建議使用 TSA 合格鎖及本公司所提供、容易辨識的紅色行李掛牌（寫明英文姓名、美國地址、電話及團體號碼）。
3. 貴重物品及個人藥品應隨身攜帶，勿置入托運行李中。
4. 夫妻及家人物品可考慮混合置於各箱內，以免行李延誤或遺失等突發狀況時，造成不便。
5. 有關美國機場安檢須知及 TSA 合格鎖的資訊，請查詢美國運輸安全局網站：<http://www.tsa.gov>

醫療 / 保險 / 衛生

1. 本公司強烈建議旅客，出發前購買旅遊保險，以確保自身權益，安心旅遊。

2. 熟悉自身健康狀況、了解旅遊目的地，對旅遊而言是至關重要的。建議旅客行前諮詢美國疾病控制和防治中心 (CDC)，可致電 800-232-4636，或上網查詢至巴西、秘魯旅遊的疫苗及藥物的最新消息 <http://wwwnc.cdc.gov/travel>。
3. 出發前四至六星期，諮詢您的醫生，瞭解自身狀況，確定您兒時已按期接種一般傳染病的疫苗，以及是否須要追加注射或服用疫苗。
4. 自備個人常用藥品如感冒、胃腸、暈車、消炎、止痛、維他命等。個人處方藥品須原瓶包裝並註明姓名標籤，以備海關查詢。
5. 由美國出發的旅客，且中途不於疫區轉機或停留，入境巴西或秘魯均無出示檢疫證明的規定；雖然如此，美國國務院仍建議旅客，前往南美國家最好接種黃熱病疫苗，並隨身攜帶接種證明。請注意，黃熱病疫苗應在旅行前 10 天接種，才有效。
6. 請注意：在秘魯安第斯山脈遭受高原反應之苦者並不少見；到南美旅遊，享用美食、美景之餘，或許會遭受地理、食物或蚊蟲的困擾，或經歷不同的熱帶氣候變化，而影響了旅遊的興緻。有鑒於此，行前應保持身體健康，多運動健身，諮詢醫生，並適當接種疫苗，行程中多注意飲食，備足防蚊蟲藥及噴劑，謹防蚊蟲叮咬，如此，將有助於您旅途的愉快。
7. 旅途中，如有醫藥健康方面的問題，請隨時告訴導遊，以便及早並盡力協助。

氣候

1. 出發前，請上網查詢巴西和秘魯當地的天氣狀況 weather.com。
2. 巴西位於赤道和南迴歸線之間，里約熱內盧地處典型的熱帶氣候，全年溫暖潮濕，偶而會達到 104°F 的高溫，但大多數情況下，平均氣溫為 86°F。
3. 秘魯位於熱帶地區，因海拔和季節的不同，天氣常有變化，卻全年陽光充足！中部和南部地區（利馬）：兩季分明，冬季 4 月至 10 月，夏季 11 月至 3 月。高地地區（庫斯科）：天氣乾燥而溫和，二季分明，乾季 4 月至 10 月，是最佳旅遊季節，雨季 11 月至 3 月，須注意日夜溫差大。

電器

南美地區的電壓是 220 伏特 60 赫茲。旅客應自備國際旅行用的變壓器和萬用插頭、吹風機、刮鬍刀、充電器等，部份酒店備有 110 伏特的插頭及變壓器。

攜帶物品

- 日間衣著：以輕便、實用、舒適、透氣為主。為適應當地隨著地形及時間不同而不斷變化的天氣，服裝穿著以分層次、容易穿脫為佳，應同時攜帶短袖衫、短褲、長袖衫及長褲。

- 晚間衣著：適合夜間進出餐廳時的服裝，但不必正式。
- 舒適且便於行走的鞋子。
- 輕便的外套或夾克。
- 輕便的雨衣或雨具。
- 泳衣、泳褲、拖鞋。
- 太陽眼鏡、防曬油、遮陽帽。
- 防蚊蟲藥或噴劑。
- 輕便的望遠鏡。
- 簡便急救包。
- 個人處方藥應置於原裝藥瓶／袋內，註明姓名和藥方。
- 手機、照相機、攝影機及各種小家電的充電器。
- 國際旅行用的變壓器及插頭。
- 一般酒店都會提供洗衣服務。

抵達後

入境機場 / 海關

本公司當地代表或導遊依法無法進入國際機場的移民檢查站、海關或領行李區。旅客抵達里約熱內盧的國際機場後，須自行通過移民檢查站和海關，領完行李後，步行至抵達大廳，本公司導遊領隊或當地代表將於大廳舉牌「Peony Tours」恭候。

語言

- 秘魯的官方語言是西班牙語。克丘亞語是第二官方語言，在高山地區被廣泛使用。
- 巴西的官方語言是葡萄牙語。
- 英語在南美的主要大城及旅遊地區，相當通行。

時差

秘魯時間與美國的東岸標準時間一致，巴西時間則比美國的東岸標準時間快 3 小時（但 3 月至 11 月美國的夏令時間除外）。當秘魯和美國東岸標準時間是上午 8 時，在巴西的時間是同一天的上午 11 時。

貨幣 / 信用卡

1. 秘魯貨幣是索爾 (Sol, S/.)，代號 PEN。巴西的官方貨幣為 Real，代號 R\$ 或 BRL。按 2019 年 10 月，與美金的兌換率是：（數據僅供參考，匯率會每日浮動）。
1 USD = 3.35 PEN
1 USD = 4.04 BRL
2. 攜帶外幣或旅行支票進出秘魯，無特別的金額限制。由入境巴西所攜帶的幣值超過 10,000 BRL，須向海關據實申報。
3. 旅客可在銀行、酒店等政府授權的地點兌換外幣，建議

只兌換您旅行期間夠用的金額即可。不要接受破損的鈔票，因為它很可能不被當地人所接受。妥善保存所有兌換貨幣的收據，萬一你想換回美金時，必須出示原收據；出境時，海關也可能會要求您提供收據。

4. 在南美，除了大城市的大型酒店和商店、餐廳外，大部份的商家不收美元現金。當地的貨物價格波動大，而且市面上有大量的美金偽鈔在流通，旅客應提高警覺。
5. 信用卡：除了攜帶美元現金以兌換成當地貨幣之外，建議攜帶至少兩張主要的信用卡如 Visa, Master Card (Discover, American Express 較不普及)。使用「加密智慧卡」(Chip and PIN smart card)，在鍵盤上輸入密碼時，應小心謹慎，避免被窺或被竊。任何情況下，絕不洩露您的密碼。出發前，應通知信用卡公司您的旅行計劃，確認信用額度，確保旅途中能順利使用信用卡，防範任何欺詐問題。
6. 大都市的大型購物商店、餐廳、酒店、機場多接受主要的信用卡，但小型商店可能只收現金，或限制信用卡的最低消費額。使用信用卡，按規定須向店家展示您的護照。旅行至鄉間小鎮，請帶足當地小額鈔票及零錢，以方便使用。
7. 自動提款機 (ATM) 只見於大城市，而且大多 22:00-次日 6:00 無法使用。旅客用主要信用卡 Visa, Master Card 提領現金，最好是在白天，使用附設於銀行內的提款機，安全防護措施較佳。
8. 不建議使用旅行支票。今日，旅行支票已不若以往那樣被廣泛接受了。

餐食 / 飲水

1. 應多喝水，但不要生飲自來水或用自來水刷牙，建議購買瓶裝水或罐裝水來飲用和刷牙。
2. 團費不包含任何飲料，飲料費用由旅客自付。
3. 為了避免感染，造成腸胃不適或疾病，應小心避開可疑的食物，如未煮過的蔬菜、去皮的水果、未經巴氏消毒的牛奶和奶製品。避免街頭小販售賣的食物或飲料。

購物

1. 多數的旅客會希望有機會購買當地的特產。本公司當地導遊非常樂意協助旅客在購物上的需求，也可能會安排購物參觀，但這不應該被視為是本公司對該商店、商品或價格的認可。任何有關貨物價格、品質或售後服務、運送等問題，純屬旅客與商家之間，請旅客購買前仔細考量和議價，購買後一切自行負責。
2. 旅行中的購物是您個人的選擇，絕無強制性。旅途中，任何時候您感到購物變成一種壓力時，請立即與本公司當地導遊或代表反應。
3. 在酒店和旅遊區商店購物，要固定加徵銷售稅，在當地市集購物，議價是必要的。秘魯與巴西均無針對外國遊客購物的退稅政策。

4. 為了避免購物時產生爭議，我們建議以下原則：

- 親自計算匯率，簽字前仔細審核信用卡收據。
- 盡可能您親自將所購之物帶回。空運不但費時，而且實際的費用可能會更高。此外，海關延誤、關稅、法規等，都可能使問題複雜化。如果您還是選擇空運，建議將貨品及相關資料，拍照存證，並在貨品背面寫上您的名字，以方便確認。通常情況下，由其他國家運往美國的貨物都須繳納關稅。
- 進出秘魯，旅客每人可獲得\$800 的免稅豁免，但只能帶 1 升酒、200 支香煙和 100 支雪茄。進出巴西，攜帶免稅物品總值不得超過\$500 (經由空運或海運)，或 \$300 (經由陸運)。
- 妥善保存發票或收據，最好與所購商品放在一起，以方便出入境或必要時，向海關或稅務人員展示。
- 攜帶外國商品入境美國，請遵照美國海關規定。詳細信息，請諮詢美國海關和境保護網站 www.cbp.gov。

電話通訊

出發前，記得通知您的手機通話公司，確認您的手機是否具備全球通信系統 (GSM)，是否需要開通；如果您的手機不支持 GSM，租用專為海外使用的手機不失為一種選擇。秘魯和巴西的國際冠碼 00，秘魯國碼 51，巴西國碼 55。

網路

多數酒店提供免費的無線網絡連接以及商務中心。有關每個酒店的具體詳情，請諮詢酒店前台。

攝影 / 禮儀

1. 除非您是在拍攝一個擁擠的公共場所，否則，在拍當地人的照片，特別是小孩子時，應事先徵得他們的同意。
2. 禁止攝影的特定場所如政府機關、博物館、藝術畫廊、私人住宅等，通常都有明顯的標示，請尊重當地規定。教堂內正進行宗教儀式時，也請勿拍照。
3. 為了確保您的相機和攝影機在旅程中能順利使用，記得攜帶足夠的電池、記憶卡和充電器。此外，為保護您寶貴的器材，我們建議使用防塵套和鏡頭刷。

小費

團費不包含小費。小費是一般國際禮儀，目的在鼓勵和獎勵優質的服務，也是旅客在接受各項服務後，表示謝忱的一種方式。若有服務不週之處，歡迎旅客不吝來電或來函指正，本公司將善盡督導之責，令當地負責單位全力改善。秘魯和巴西旅遊的小費建議標準（每人每天）如下，僅供參考，旅客可參酌實際情況適當增減。

- 本公司領隊：US \$5
- 當地導遊：US \$5
- 司機：US \$2

其他注意事項

1. 尊重導遊及其他團員的權益，當導遊解說時，仔細聆聽，保持安靜。
2. 出外旅遊首重安全，夜間或自由活動時，若須外出，請告知領隊，攜帶印有酒店地址和電話的名片，以防迷路，最好能結伴同行，避免單獨活動，注意安全。
3. 住宿飯店時，請隨時將房門扣上安全鎖，以策安全。
4. 應隨時留意自己的行李，貴重物品請隨身攜帶，或託放至飯店保險箱，切勿放置車上，小心扒手，多一分留意，少一分麻煩。
5. 在秘魯，前往馬丘比丘的火車，限制行李每人一件，重量不得超過 11 磅，長寬高總合不得超過 62 吋，請貴賓們遵守並於出發前備妥。
6. 為了您的利益，行前請詳讀行程表說明，將日程及旅館酒店等資料留一份供家人參考或聯絡。
7. 團體旅遊須全體團員的合作與配合，旅途中請切實遵守規定之集合時間與地點，佩戴本公司提供之胸章，以利領隊辨識及協助。搭乘美國國內班機，須於至少兩小時前抵達機場，國際班機須於至少三小時前抵達機場，以便從容通過機場安檢。任何班機延誤、取消或其他的緊急狀況，請立即與勵馳旅遊名人假期連絡。

美國 / 上班時間 (Mon-Fri, 9am-5:30pm)

總公司 ----- 626-289-2450

洛杉磯分公司 ----- 626-289-1010

舊金山分公司 ----- 650-259-9983

紐約分公司 ----- 212-973-1998

美國 / 下班時間 ----- 626-592-8448

BEFORE YOU GO

Passport and Visa

1. Passports must be valid for at least 6 months behind the return date of your trip. Enough blank visa pages in valid passports are required for entry and exit stamps. Travelers without the requisite blank visa pages in their passports may be refused entry, fined, and returned to their point of origin at their own expense.
2. U.S. Resident Aliens need both passport and Alien Resident Card for re-entry to the United States.
3. Carry emergency contact person's name, address and telephone number with you.
4. Keep travel documents, passport, personal necessities and valuables with you at all time. Leave a copy of the important documents to your family or pack another separately from the original itself. We suggest you scan and email a copy to yourself for easy online access. This will help speed up the replacement process.
5. Be sure you have all the necessary documents and money before leaving home for the airport.
6. For U.S. citizens, the entry into Peru and Brazil does not require a tourist visa for a stay of up to 183 days (Peru), 90 Days (Brazil). For non-U.S. citizens and for the latest Peru and Brazil visa requirements please check their Embassy website:
www.embassyofperu.org
<http://cgwashington.itamaraty.gov.br>
7. Although Argentina is not included in this tour, on the Day 6 of the tour our passengers will have the opportunity to view the Iguassu Falls from both side of Brazil and Argentina. No entry visa is required for US passport holders visiting Argentina for tourism travel of 90 days or fewer. For non-US passports, please check with local consulate about the tourist visa requirement.

Consular Information

The US Department of State provides Country Specific Information Sheets for every country in the world, as well as Travel Alerts and Warnings. Find this information by calling 888-407-4747 or 202-501-4444, or online at www.travel.state.gov.

Baggage

1. Baggage charge and insurance are at the owner's responsibility. Baggage allowance varies by airline and is subject to change at any time. For up to date baggage allowance restrictions and fees, always check with the appropriate airline before traveling.
2. It is recommended that all checked luggage has a lock (TSA approved combination locks are recommended) and use **Peony Tours' red luggage tag**. These brightly colored markers help identify you and your luggage quickly.
3. DO NOT pack medicine, valuables or other personal necessities in checked luggage. Keep them in carry-on bag.
4. Consider packing one change of clothing, one set of underwear and toiletry in your carry-on bag to avoid inconvenience caused by delayed or lost luggage.
5. Consult www.tsa.gov for USA restrictions on baggage and TSA approved locks.

Health

1. Travelers are strongly advised to purchase travel insurance prior to departure for your own protection.
2. It is important to familiarize yourself with any potential health issues or concerns related to your destination, and so we strongly recommend consulting the Center for Disease Control and Prevention (CDC) for up-to-date information on required and recommended vaccines and medications. Visit them online at wwwnc.cdc.gov/travel or call 800-232-4636.
3. Plan to visit your doctor or local travel clinic at least 4-6 weeks before departure to allow time for any vaccinations to take effect or to fill any prescriptions. Consult your doctor for suggestions on prevention and treatment.
4. If you are taking prescription medication, ensure it is legal in Brazil and Peru. Pack in your hand luggage sufficient quantity for the duration of the trip and make sure it is fully labeled in original packaging with doctor's prescription.
5. Though vaccinations are not required for travelers coming directly from the U.S. to Brazil and Peru, the U.S. Department of State recommends travelers to receive yellow fever vaccine prior to traveling to South America countries, as local supplies are limited. It is also recommended to carry the proof of yellow fever vaccination throughout. Please note that, the yellow fever vaccine should be administered 10 days prior to travel in order for it to be effective.
6. It is not unusual to suffer from altitude sickness in the Andes or tummy problems, despite the South America's wonderful culinary reputation. While food-borne as well as mosquito-borne infections happen in South America, many of these illnesses are not life-threatening. However, they can certainly ruin your trip. Besides getting the proper vaccinations, it's important that you take insect repellent and exercise care in what you eat and drink.
7. During your trip, if you have any medical or health problems, please feel free to notify your tour guide as soon as possible.

Weather

1. Use a website such as www.weather.com to find average temperatures and rainfalls during your travel times.
2. Peru: Being such a geographically diverse country within the tropical belt, the weather in Peru is determined both by altitude and season. However, it also means that there is almost invariably sunshine somewhere in Peru! Central and Southern Regions (Lima): Two well-defined seasons, winter between April to October, Summer between November to March. Highlands (Cusco): Two seasons, dry season between April to October, and rainy season between November to March.
3. Brazil: Rio de Janeiro, the 2nd largest city of Brazil, has a tropical climate. Most of the year, the climate is warm and humid. Occasionally temperatures can reach to a high of 104°F, but mostly they hover around 86°F.

Electricity

Electricity in South America area is 220 volts AC 60 cycles. Some hotels have 110 volts AC or adapters. Travelers are advised to bring international converter and adapters for the trip.

Clothing / Things to Bring

- Daytime attire: Pack comfortable, casual clothing in natural, breathable fabrics. Temperatures will change as altitudes and time of day change, so it's best to bring shorts as well as long trousers and clothing you can layer.
- Evening attire: Somewhat smarter clothing is appropriate for evening dining in city restaurants. Formal clothing is not necessary.
- Comfortable, walking shoes with low or no heels.
- Sweater or lightweight jackets.
- Lightweight raincoat or poncho.
- Swimming suit, slippers.
- Sunglasses, sun block, and a sunhat.
- Mosquito repellent.
- Lightweight binoculars (optional)
- Simple first-aid kit.
- Prescriptions and medications (We recommend you carry these in their original bottles and/or packaging.)
- Chargers and cables for electronics.
- Voltage converter and adapter plugs.
- Note: Laundry service is available at your hotels.

WHEN YOU ARRIVE

Arrival Airport Information & Customs

At most international airports, passengers cannot be met inside secured areas. This includes Immigration, Customs halls and Baggage Claim. Your Peony Tours local representative will greet you as you exit these restricted areas; look for the person holding the distinctive **Peony Tours** signboard.

Language

- The official language in Peru is Spanish. Quechua is the second official language, and is widely spoken in the sierra (highlands).
- The official language in Brazil is Portuguese.
- English is spoken widely in major cities and tourist areas in South America countries.

Time Zone

Peruvian time is similar to the Eastern Standard Time in the United States (except when the U.S. goes on daylight savings time from March to November). Brazilian time is 3 hours ahead. At 8:00 a.m. in Peru, it is 11:00 a.m. the same day in Brazil.

Currency & Credit Cards

1. The official currency in Peru is the Sol (S/) and the currency code is PEN. The official currency in Brazil is the Real (R\$), also denoted by BRL. As of October, 2019, the exchange rate applies: (subject to currency exchange rate fluctuations)
1 USD = 3.35 PEN
1 USD = 4.04 BRL
2. There is no restriction on the import and export of foreign and local currency for Peru and Brazil, but amount higher than 10,000 must be declared in Brazil.

3. Exchange currency only at authorized outlets such as banks and hotels and exchange only what you think you will need during your trip. In Peru, the Casas de cambio (foreign-exchange bureaus) are fast, have longer hours and often give slightly better rates than banks. Ask for small bills, as \$100 bills are hard to change in small towns or for small purchases. Do not accept torn money as it will likely not be accepted by the local. Save all receipts from any currency transaction. You may be asked to produce them when you exit the country, and they are required if you intend to reconvert local currency.
4. The US dollars may be accepted in many places, however, expect the price of your purchase to go up. Be wary, as there is a large amount of counterfeit US currency in circulation.
5. We suggest traveling with some US dollars to be exchanged for local currency and at least two major credit cards. If you have a "Chip and PIN" card, be careful to shield your number from view while entering it on a keypad; never disclose your PIN verbally. Notify your credit card company of your travel plan and to confirm your credit line prior to your departure in order to avoid any fraud concerns.
6. Major credit cards such as Visa, MasterCard (Discover, American Express less so) are widely accepted in urban areas. When visiting rural areas you should ensure that you have enough cash to last you until you arrive in a larger city.
7. ATM access is limited to the larger cities. Banks/ATMs will allow cash withdrawals on Visa or MasterCard. Try to use only ATMs located in banks during the daylight hours if possible.
8. We do not recommend traveler's checks as today they are not so widely accepted as before.

Food & Drink

- Do not use tap water for drinking or brushing teeth. Even "purified" water in open containers should be avoided. It is always preferable and safer to use only bottled or canned water.
- Drinks are usually not covered in paid-for meals so you may have to pay for it separately.
- Regardless of precautions, changes in water and diet can result in mild abdominal upsets and nausea. To prevent serious illness, avoid suspect foods such as uncooked vegetables, peeled fruits, un-pasteurized milk and milk products. Beware of any food or drink sold by street vendors.

Shopping

1. Most guests enjoy the chance to purchase items that reflect their destination, and so as a courtesy, your guide may recommend a particular shop or arrange a shopping visit. Please note, however, that these recommendations should not be taken as Peony Tours' endorsement of the shops, merchandise and/or pricing. You assume all responsibility for any transactions that take place, including shipping arrangements that are made.
2. The decision to shop while traveling is personal choice and shopping is never compulsory. If at any point during your journey you feel pressured to shop or make purchases, please contact the tour leader or our local representative immediately.
3. Prices at hotel shops and tourist shops are generally fixed; however,

when shopping at the local markets, bargaining is expected.

4. To avoid disappointment, we suggest the following guidelines:
 - Compute the exchange rate and thoroughly review credit card receipts before signing.
 - Take your purchases home with you whenever possible. Airfreight can take many months and actual shipping charges can be excessive. Customs delays, fees and regulations can further complicate the issue. If you choose to ship purchases, we suggest taking a picture of the item(s) and/or marking them in some way to ensure you receive what was purchased. For example, you could write your name on the backside of a rug. Determine if your shipment will be delivered door-to-door or to the nearest customs facility, as is often the case. Most goods shipped from other countries to the United States are subject to Customs duty.
 - Duty taxes, if applicable, are paid as you re-enter the United States. Regardless of assurances by merchants, these cannot be prepaid on your behalf. In Peru, each person is entitled to an \$800 duty-free exemption, however, may only bring one liter of alcoholic beverages, 200 cigarettes and 100 cigars. The total value of goods a traveler imports into Brazil should not exceed US\$500 if arriving via air or sea or US\$300 if arriving via land.
 - Keep all sales receipts for items purchased throughout your trip and try to pack all items that you will need to declare together. This will ease the Customs process upon re-entry into the U.S.
 - Consult the U.S. Customs and Border Protection website at <http://www.cbp.gov> for more details

Telephone

Contact your cellular telephone provider to determine if your phone operates on the Global System for Mobile Communications (GSM) and what, if any, activation may be required. If your phone is not GSM-enabled, you may find that renting a phone specifically designed for use overseas is the most practical option. For Peru and Brazil, the international access code is 00, Peru's country code is 51, Brazil's country code is 55.

Internet Access

Most hotels offer complimentary wireless internet services in all areas as well as business center. Consult the front desk for specific details in each property.

Photography and Etiquette

1. Unless you are shooting a crowded public scene, it is considered courteous to ask permission before taking pictures of local people, especially small children. Please be respectful of local people who do not wish to be photographed.
2. Photography is not permitted at some locations, which may include government buildings, museums, art galleries, private houses, etc. These areas are usually clearly marked. Do not photograph church interiors while there is a service in progress. If in doubt, please ask.

3. Be sure to pack ample amounts of batteries and memory cards or film for your camera and video equipment, along with the appropriate charging cables. A dustproof case of sealable plastic bags and lens brush are also recommended.

Tipping

Gratuities are not included in your tour cost. They are customary, and their purpose is to encourage and reward quality service. Our tour managers, local guides, drivers, hotel porters and other service personnel do their utmost to make your trip smooth and pleasant. Gratuities are a way of showing your appreciation. However, tips are NEVER mandatory. Peony Tours suggests tipping in the following manner (per guest per day in USD):

- Peony Tours Manager: US\$5
- Local Guide: US\$5
- Driver: US\$2

Additional Notes

1. Respect other group members, your tour guides and drivers. Refrain from talking when tour guide is speaking.
2. Safety of travelers has always been our number one concern. For your safety, you should notify tour guide ahead of time if you plan to go out at night or roam at free time alone.
3. Always be cautious when staying at a hotel. Never allow strangers into your room. Keep doors locked at all time.
4. Use the safes where available in your accommodations to secure your valuables, especially passports, medications, jewelry, money and electronics. If you must carry valuables, keep them on your person at all times. Be mindful of your surroundings and take extra caution in crowds.
5. Note: On the train journey to Peru's Machu Picchu, you will be limited to one piece of luggage weighing no more than 11 pounds and a total dimension (length + width + height) of 62 inches. Please follow the rule.
6. For the protection of your own interests, read carefully your itinerary and hotel information prior to the tour. Leave a copy to your family or friend.
7. A nice and smooth trip counts on every group member's high cooperation. It is important to follow the indicated meeting time and meeting point. **Use the red round name badge** provided by Peony Tours for easy identification. To make your trip as enjoyable as possible, allow enough time for flight check-in, security screening and boarding: 2 hours for US domestic travel, 3 hours for international travel. In case of emergency, please contact Peony Tours immediately.

USA / During Office Hours (Mon-Fri, 9am – 5:30pm)

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