

出發前

護照 / 簽證 / 旅行文件

1. 持用任何護照，有效期須行程結束後至少六個月，且須保留足夠空白頁，以供出入境時蓋章。
2. 美國永久居民除護照外，須同時攜帶美國居留卡。
3. 進入以色列觀光，持用美國護照停留 90 天內免簽證；持用其他護照及更多簽證詳情，請閱以色列駐美大使館網站：<http://israelemb.org/washington/pages/default.aspx>
4. 持用美國護照者，隨團經由陸地過境關卡進入約旦觀光，本公司當地接待旅行社將協助辦理入境手續，無需提前申請約旦觀光簽證。自行購買機票不隨團離開約旦的旅客需提供航班資訊，在安曼出境時是否需支付約旦簽證費用將由當地移民局決定。
5. 隨身攜帶在美國的緊急聯絡人姓名、電話及地址。
6. 妥善保管旅行證件、護照、信用卡、現金、證件和機票等，影印留底並與原件分開存放，或保存電子檔，需要時能迅速取得。
7. 出發前一刻，務必再檢查，確定證件齊全。

旅遊諮詢

美國國務院為國民提供全世界每個國家的最新旅遊信息、旅行警報和警告。旅客可致電 888-407-4747 或 202-501-4444 查詢，或上網 travel.state.gov。

行李

1. 行李規定以所搭乘之航空公司及各國機場之公佈為準，或會隨時調整，一切費用及責任概由旅客自行承擔。
2. 行李規定因航空公司而異。部份航空公司對托運行李收取費用，超件或超過尺寸的行李亦收取額外費用。有關行李規定，請查詢您所搭乘的航空公司，搭乘土耳其航空請查 www.turkishairlines.com。
3. 每人行李以精簡為宜，並預留空間存放沿途購買之物。長途旅行時，行李會多次搬運，行李箱應堅固耐用，附滑輪和安全鎖（建議使用 TSA 合格鎖）及本公司提供之行李牌（寫明英文姓名、美國地址、電話及團號）。
4. 貴重物品及個人藥品應隨身攜帶，切勿置入托運行李中。
5. 夫妻及家人物品可考慮混合置於各箱內，以免行李延誤或遺失等突發狀況時，造成不便。
6. 有關美國機場安檢須知，及 TSA 合格安全鎖的資訊，請參看美國運輸安全局網站：<http://www.tsa.gov>

醫療 / 保險 / 衛生

1. 本公司強烈建議旅客，出發前購買旅遊保險，以確保自身權益，安心旅遊。

2. 熟悉自身健康狀況、了解旅遊目的地，對旅遊而言是至關重要的。旅客行前應諮詢美國疾病控制和防治中心 (CDC)，可致電 800-232-4636，或上網查詢旅遊目的地的疫苗及藥物的最新消息：<http://wwwnc.cdc.gov/travel>。
3. 入境以色列和約旦，目前無接種疫苗的規定。
4. 出發前至少四至六星期，諮詢您的醫生，瞭解自身狀況，確定您兒時已按期接種一般傳染病的疫苗，以及是否須要追加注射或服用疫苗。
5. 備足個人處方藥物，須具註明標籤，置於隨身行李中，以備海關查詢。
6. 旅途中，如有醫藥健康方面的問題，請隨時告訴導遊，我們會盡力協助。

氣候

1. 以色列位於地中海的東南岸，屬典型地中海氣候，夏季漫長又炎熱乾燥 (4 月-10 月)，冬季短暫多雨又涼爽 (11 月-3 月)。領土雖小 (面積約如美國紐澤西州)，但地形和氣候相當多樣，四季分明。全年最高溫 39°C，最低溫 4°C 左右，夏季 23-34°C，冬季 10-17°C。南部城市埃拉特每年有近 360 天的晴天，使其成為以色列最熱的城市。
2. 約旦的西邊與以色列接壤，境內多高原和沙漠屬亞熱帶沙漠氣候，西部的約旦河谷則屬地中海氣候，全年分兩個季節，5 月-10 月是炎熱又乾燥的夏季，11 月-4 月是相對涼爽潮濕的冬季。全年雨量少，日夜溫差大，要帶外套；沙漠風沙大，不但要注意防曬，建議自備眼罩、口罩和圍巾。
3. 出發前，查詢您旅遊期間當地的天氣狀況，請上網：weather.com

電壓

1. 以色列的電壓 230 伏特，50Hz，使用歐洲圓形雙腳插座。
2. 約旦的電壓 220 伏特，50Hz，插座有多種規格，但大部份地區使用歐洲圓形雙腳、圓形三腳或英國標準的扁平方形三腳插座。
3. 旅客宜自備國際旅行用變壓器、萬用插頭、吹風機、刮鬍刀、充電器等。

服裝 / 攜帶用品

1. 休閒服：衣著以輕便實用的舒適休閒服為主，T 恤、背心、短褲、長褲、涼鞋、運動鞋都可以。
2. 遮陽帽：夏季天氣乾熱，建議帶上遮陽帽和太陽眼鏡，以避免脫水、中暑或曬傷。
3. 泳衣拖鞋：行程前往死海、加利利海，有興趣游泳及水上活動者，可帶上泳衣、單衫、浴巾、短褲、拖鞋等。
4. 防曬霜：防曬霜在當地價格昂貴，記得打包足夠的份量！最好放一支輕便的防曬霜在隨身包中，便於全天候補擦。

- 舒適便鞋：宜穿著舒適的膠底鞋，以確保行走在光滑石面上時不致打滑，建議穿涼鞋或易於穿脫的運動鞋，因為有些宗教場所會要求訪客脫鞋入場。
- 宗教聖地和社區：參觀耶路撒冷聖地、教堂和阿拉伯社區時，服裝要適當，以示尊重。女士穿至少遮住肩膀、手肘和膝蓋的衣服，或披上一條長巾或披肩。男士穿長褲，避免短褲、背心。到猶太人社區，男士要戴頭巾，或任何可蓋住頭頂之物。
- 此外，記得帶備個人保養保潔用品、輕便外套（早晚溫差大）、個人常用藥品如感冒、胃腸、暈車、消炎、止痛、維他命等，以及個人盥洗用品（牙刷、牙膏）、口罩（死海、瓦地倫風沙大）、防蚊蟲藥、輕便的望遠鏡、簡便急救包等，以備不時之需。

抵達後

入境機場 / 海關

- 到達以色列特拉維夫的本古里安國際機場，旅客請自行通過護照檢驗站後與本公司當地代表會面。請佩戴名人假期（Peony Tours）提供的胸章，並使用行李吊牌標記您的托運行李。這些顏色鮮艷的行李吊牌和胸章將有助於快速辨識團員及行李。
- 入境以色列，需要填寫出入境卡，出境時要繳回。入境以色列，17歲以上的人士可免稅攜帶下列物品：250克煙草或250支香煙、2公升酒、自用香水。禮品價值不得超過150美元。嚴禁攜帶危險物品、色情刊物及毒品。
- 由以色列通過陸路關口入境約旦時，需要排隊過關，請耐心等待。
- 出入境貨幣限制：
以色列 - 50,000 以幣謝克爾（以空運進出以色列），或12,000 謝克爾（以陸路進出）。
約旦 - 10,000 約幣丹拿爾或等值的其他貨幣

語言

- 以色列有兩種官方語言：希伯來語和阿拉伯語，但希伯來語是主要的也是最優先的國家語言，英語是最多使用的外語，許多街道和公共設施也多附有英文標誌。
- 約旦的官方語言是阿拉伯語，英語在城市裡相當普遍。
- 出門旅遊，可以嘗試說一些簡單的當地語言，不但可以輕易取得對方的尊重，也是一種輕鬆的破冰方式。

時差

冬季，以色列和約旦當地時間較洛杉磯（美西時間）早 10 小時，紐約（美東時間）早 7 小時；以色列的夏日日光節約時間是 4 月至 9 月，約旦是 4 月至 10 月。

貨幣 / 信用卡

- 以色列的貨幣是謝克爾 (Israeli New Shekel)，簡稱 ILS or NIS (New Israeli Shekel)。1 ILS = 100 Agorot (分)，紙幣最大面額為 200 Shekel，最小為 20 Shekel，硬幣最大面值為 10 Shekel，最小為 10 分。銀行自動櫃員機在以色列很普遍，且均有英文操作界面，可憑信用卡或銀行卡取款。郵局、銀行週五下午和週六不營業。可於國際機場、酒店或銀行兌換外幣。按 2019 年 10 月與美金的兌換匯率為：1 USD = 3.52775 ILS。
- 約旦的貨幣是丹拿爾 (Jordanian Dinar)，簡稱 JD or JOD，1 JD = 100 Piastres = 1000 Fils，紙幣有 JD 1, 5, 10, 20, 50，硬幣有 Fils 1, 5, 10, 20, 25, 50, 100, 250, 500。可於銀行、貨幣兌換處或大酒店兌換外幣。銀行在週五和週六休業。銀行自動櫃員機(ATM) 在大城市和機場很普遍，每日最高提款金額約為 JD 500，但具體取決於您的銀行或信用卡公司。有關使用 ATM 的國際費用信息，請諮詢您的授卡單位。按 2019 年 10 月與美金的兌換匯率為：1 USD = 0.709 JOD。
- 出發前應連絡信用卡公司，通知您的旅行計劃並確認信用額度，以確保旅途中能順利使用信用卡。
- 大都市的大型購物商店、餐廳、酒店、機場多接受一般信用卡 (Visa, MasterCard)，旅行支票較不通行；但通常美元現金會比信用卡來得方便，旅行期間請帶足旅費，多準備當地小額鈔票或零錢，以方便小額使用，如廁所付費等。

餐飲

- 團費中不包任何飲料，飲料由旅客自付。不要生飲自來水，建議購買瓶裝礦泉水飲用，並避免食用路邊攤。
- 以色列的飲食混合地中海、阿拉伯地區及中東地區的傳統飲食，以雞肉及羊肉、蔬菜和豆類為主，常見的食物有：披塔(Pita，一種圓形的面餅)、鷹嘴豆泥(Hummus)、鷹嘴豆丸子 (Falafel) 等，常與蔬菜、麵包和烤肉一起供應。此外，許多猶太教徒遵守「考歇爾」(Kosher) 的特殊飲食規定，不吃豬肉、非牲畜肉類、海鮮，肉和奶製品禁止一起食用，許多餐廳遵從這些規定，只提供 Kosher 的食物，有的則無。進入 Kosher 餐廳，請留意不得自行攜帶外食。
- 約旦的飲食同樣深受地中海、阿拉伯和中東的影響，有許多特色美食，除了 Hummus 和 Falafel 外，酪羊肉飯或雞肉飯 (Mansaf) 號稱約旦國食，有機會可以試試。約旦穆斯林禁食豬肉，日常食物以牛、羊、雞肉為主。

購物

- 本公司導遊樂意協助旅客在旅途中的購物需求，然而任何有關貨物價格、品質或售後服務等，純屬旅客與商家之間，請旅客購買前仔細考量，購後自行負責。

2. 在當地市集購物，討價還價是一種樂趣，而且非常普遍；但酒店、餐廳和百貨公司的價錢通常是固定的。
3. 以色列特產包括：蜜棗、橄欖油、瓷器、死海護膚品、鑽石、宗教飾品及紀念品。
4. 約旦特色紀念品：沙瓶、頭巾、阿拉伯風格的手工藝品、死海護膚品。
5. 攜帶外國商品入境美國，請遵照美國海關規定。詳細信息，請諮詢美國海關和邊境保護網站 www.cbp.gov。

攝影 / 文化 / 禮儀

1. 安息日：以色列宗教以猶太教為主，部份伊斯蘭教、基督教。猶太教遵循安息日的教規，從週五日落起至週六日落止，許多道路會封閉，多數商店、餐廳、電影院不營業，公共交通也會停駛。
2. 約旦屬伊斯蘭教國家，旅客應注意尊重當地宗教和風俗習慣。進清真寺參觀，應保持安靜，女性不宜穿過於暴露的衣服，建議帶上幾條圍巾，會很有用處！
3. 禁止在政府機關、軍事設施、博物館、畫廊、私人住宅等敏感場所攝影。在清真寺或教堂，拍照要事先徵得同意。
4. 除非您是在拍攝一個擁擠的公共場所，否則，在拍當地人的照片時，應事先徵得他們的同意。
5. 攜備足夠的電池、記憶卡和充電器，以確保旅程中能順利使用。為了保護您寶貴的器材，建議使用防塵套和鏡頭刷。

通訊 / 網路

1. 以色列國際冠碼 00，國碼 972，特拉維夫區域號碼 03，耶路撒區域號碼 02；美國國際冠碼 011，國碼 1；
從以色列直撥回美國：00 + 1 + 區域號碼 + 電話號碼
從美國直撥至以色列：011 + 972 + 區域號碼 + 電話號碼
美國駐耶路撒冷總領事館網站 <https://jru.usconsulate.gov/>
電話：+(972) (2) 622-7230
2. 約旦國際冠碼 00，國碼 962，安曼區域號碼 6；
從美國直撥至安曼：011 + 962 + 6 + XXX XXXX
美國駐約旦大使館網站：<https://jo.usembassy.gov/embassy/>
電話：+(962) (6) 590-6000
3. 有些酒店提供免費的無線網路連接以及商務中心，但部份酒店 WiFi 需付費，具體詳情請在入住時諮詢酒店前台。
4. 出發前，通知您的手機通話公司，確認您的手機是否具備全球通信系統(GSM)，是否需要開通；如果您的手機不支持 GSM，租用專為海外使用的手機不失為一種選擇。

小費

團費不包括小費。小費是一般國際禮儀，目的在鼓勵和獎

勵優質的服務，也是旅客在接受各項服務後表示謝忱的一種方式。若有服務不週之處，歡迎旅客不吝來電或來函指正，本公司將善盡督導之責，全力改善。名人假期建議以下小費標準（每人每天計），但絕非強制性，旅客可參酌實際情況適當增減。

- 本公司隨團領隊導遊：US \$5
- 當地導遊：US \$5
- 司機：US \$2

其他注意事項

1. 尊重導遊及其他團員的權益，當導遊解說時，仔細聆聽，保持安靜。
2. 出外旅遊首重安全，夜間或自由活動時，若須外出，請告知領隊，攜帶印有地址和電話的酒店名片，以防迷路，最好能相互留意，結伴同行，不單獨活動。
3. 住宿飯店時，請隨時將房門扣上安全鎖，以策安全。
4. 應隨時留意自己的手提包和行李，貴重物品請隨身攜帶或託放至飯店保險箱，切勿任意放置餐桌上或車上，小心扒手，多一分留意，少一分麻煩。
5. 死海漂浮是非常特別的體驗，即使是不會游泳的人，也可以輕鬆的在死海進行漂浮；因死海鹽份較高，要注意：
 - a. 下水前，須除去身上所有金屬製品；
 - b. 海水會使任何傷口或皮膚敏感惡化，下水前要仔細貼上防水繃帶，前一天也最好暫停剃鬚，以防萬一。
 - c. 在海中不要用手揉眼睛；若不慎發生，應立即上岸用清水沖洗；
 - d. 謹守規定，在指定的範圍內漂浮，時間不宜過長。
6. 行前請詳讀行程表說明，將日程及旅館酒店等資料留一份供家人參考或聯絡。
7. 團體旅遊須全體團員的合作與配合，旅途中請切實遵守規定之集合時間與地點，**佩戴本公司提供之胸章**，以利本公司代表辨識及協助。搭乘美國國內班機，須至少兩小時前抵達機場，國際班機須至少三小時前抵達機場，以便從容通過機場安檢。任何緊急狀況，請立即與勵馳旅遊名人假期連絡。

上班時間：週一至週五 9:00am – 5:30pm

總公司	(626)289-2450
洛杉磯分公司	(626)289-1010
舊金山分公司	(650)259-9983
紐約分公司	(212)973-1998

下班時間：626-592-8448

BEFORE YOU GO

Passport and Visa

1. Passports must be valid for at least 6 months behind the completion of your trip. Make sure your passport has enough blank visa pages available for entry and exit stamps.
2. U.S. Resident Aliens need both passport and Alien Resident Card for re-entry to the United States.
3. Traveling to Israel, entry visa is not required for U.S. passport holders for stays of 90 days or less. To find more information on visa to Israel, check the website of the Embassy of Israel to the United States:
<http://israelemb.org/washington/pages/default.aspx>.
4. Peony Tours and our local land operator will assist our passengers with valid US passports enter Jordan via the international land border crossings. Passengers do not need to apply entry visa to Jordan prior to departure. Please note: if you purchase air tickets on your own and/or do not leave Jordan with the group will be required to provide flight information. Whether or not to pay the visa fee will be determined by the Immigration Office at Amman International Airport.
5. Carry emergency contact person's name, address and telephone number with you.
6. Keep travel documents, passport, personal necessities and valuables with you at all time. Leave a copy of the important documents to your family or pack another separately from the original itself. We suggest you scan and email a copy to yourself for easy online access. This will help speed up the replacement process.
7. Be sure you have all the necessary documents and money before leaving for the airport.

Consular Information

The U.S. Department of State provides Country Specific Information Sheets for every country in the world, as well as Travel Alerts and Warnings. Find this information by calling 888-407-4747 or 202-501-4444, or online at www.travel.state.gov.

Baggage

1. Baggage charges and insurance are at the owner's responsibility. Do not over pack, leave space for purchases on the tour. To avoid over-loading your suitcase, the less is the better.
2. Baggage allowance and restrictions varies by airline and airport, and is subject to change at any time. For up to date baggage allowance, restrictions, and fees, always check with your particular airline before traveling.
3. It is advised that all checked luggage has a lock (TSA approved combination locks are recommended) and **use Peony Tours red luggage tags** showing your tour code, name, telephone number, and address.
4. DO NOT pack prescription medicine, valuables and other personal necessities in checked luggage. Keep them in your carry-on bag.
5. Consider including one night's essentials for whole family in one of the suitcases or in your carry-on bag to void inconvenience in case of loss or delayed flight.
6. Consult www.tsa.gov for information on TSA approved locks and U.S.A. luggage restrictions.

Health and Insurance

1. Travelers are strongly advised to purchase travel insurance prior to departure for your own protection.
2. It is important to familiarize yourself with any potential health issues or concerns related to your destination, and so we strongly recommend consulting the Center for Disease Control and Prevention (CDC) for up-to-date information on required and recommended vaccines and medications. Visit them online at wwwnc.cdc.gov/travel or call 800-232-4636.
3. No vaccinations are currently required for visitors to Israel and Jordan. Be up-to-date on all vaccinations recommended by the CDC.
4. Plan to visit your doctor or local travel clinic at least 4-6 weeks before departure to allow time for any vaccinations to take effect or to fill any prescriptions. Consult your doctor for suggestions on prevention and treatment.
5. Carry prescription medication in original packaging, along with your doctor's prescription. Pack them in your hand luggage sufficient quantity for the duration of the trip.
6. In case of illness during your trip, please immediately notify your tour manager and local guide for assistance.

Weather

1. Israel: While the country is small – about the size of New Jersey – the weather and climates varies depending on your destination within Israel. You can expect hot dry summers nationwide from April to October and mild winters from November to March with somewhat drier, cooler weather in hilly regions, such as Jerusalem. Rainfall is relatively heavy in the north and center of the country, with much less in the southern areas.
2. Jordan: The climate in Jordan varies greatly. Generally, the further inland from the Mediterranean, greater contrasts in temperature occur and the less rainfall there is. Amman is sunny and cloudless from May to October, with average temperatures around 23C (73F). Springtime brings optimal weather, lush with greenery, and autumn equally mild and pleasant. July and August are hot and dry but not oppressive. Because of the capital city's elevation, evenings are cool, better to bring a jacket. In hot and dry areas such as Wadi Rum, the sandstorms happen some times. Visitors are strongly advised to bring protective eyewear, mask, and scarf.
3. Use a website such as www.weather.com to find average temperatures and rainfalls during your travel times.

Electricity

- The standard voltage in Israel is 230 V, 50 Hz, requiring European standard rounded two-prong plugs.
- Jordan is 220V and 50Hz. European standard rounded two-prong and three-prong plugs along with British square three-pin plugs are all used across the country.
- U.S. travelers are advised to bring voltage converter and international power plug adapter (transformer) for the trip.

Clothing and Things to Bring

1. **Casual Wear:** The day-to-day attire consists of really whatever you are comfortable wearing. T-shirts, tank tops, shorts, pants, sandals, and sneakers are completely acceptable.
2. **Sun hat:** Bringing a hat and sunglasses on this trip is a must, as it helps to prevent dehydration, heat strokes, and sunburns.

3. **Swimsuit:** Keep a swimsuit cover-up and slippers on hand for trips to the Dead Sea, Sea of Galilee, hotel pools and the beach.
 4. **Sunscreen:** Sunscreen is very expensive in Israel, so be sure to pack enough for your entire trip! Small, portable sunscreen sticks can easily be carried in a pocket or purse and are convenient for reapplying throughout the day.
 5. **Comfortable Walking Shoes:** Comfortable shoes with rubber soles are usually best, given the added grips ensures no accidental slips on smooth stone surfaces. Sandals or slip-on sneakers are recommended, as you'll be asked to remove them before entering places of worship.
 6. **Religious Sites and Neighborhoods:** When visiting holy sites and religious neighborhoods, modest clothing is essential in respect for the sites and culture. These locations won't always permit entry to those that are not dressed modestly. For women, a skirt or trousers at least covering the knees, shoulders and elbows is required. Women might want to bring a wrap or shawl to cover yourself if you will be otherwise unsuitably dressed. At Jewish sites males must wear head covering - any kind will do.
 7. Other things we suggest you to bring: skincare lotion, light jacket, Insect-spray, swimming suit, slippers, mouth-muffle, first-aid kit, binoculars, aspirin, and over-counter medicine for flu, indigestion, motion sickness.
- Jordan: The official language is Arabic, but English is widely spoken especially in the cities. French, German, Italian and Spanish are also spoken, but to a lesser extent.
 - When traveling abroad, it is suggested to learn speaking a few basic local language, it will gain you respect from the locals and is a good way to break the ice.

Local Time

In winter, Israel and Jordan is 7 hours ahead of New York (U.S. EST), 10 hours ahead of Los Angeles and San Francisco (U.S. PST). During the summer, (Israel from April to September, Jordan from April to October), the clocks move one hour forward for daylight saving time.

Currency and Credit Cards

1. Israel: Israel currency is the 'shekel', abbreviated as either ILS, or more commonly NIS (New Israeli Shekel). There are four paper bank notes: 20, 50, 100 and 200 shekels, six coin denominations from 10 shekel to 10 agurot ("cent", 1 shekel=100 agurot). You can exchange money at banks, post offices, licensed currency exchange shops or hotels. It's also convenient to withdraw funds in local currency at ATM machines using your credit card. As of October 2019, the exchange rate is: 1 USD = 3.52775 ILS.
2. Jordan: The currency in Jordan is the Jordanian Dinar (JD), which is divided into 100 piastres or 1,000 fils. Notes are in denominations of JD 50, 20, 10, 5 and 1. Coins come in denominations of 1, 5, 10, 25 and 50 piastres. It is easy to change foreign currency at banks, moneychanger or big hotels. Banks are closed on Fridays and Saturdays. ATMs are available in larger towns and at the airports. The maximum daily withdrawal amount is around JD 500, depending on your particular card. Check with your bank for information on ATM international fees. As of October 2019, the exchange rate is: 1 USD = 0.709 JOD.
3. It is advised to inform your credit card company of your traveling and to confirm your credit line prior to departure.
4. Credit cards, especially Visa and MasterCard are accepted widely in Israel and Jordan as the travelers' cheque is not so common. We suggest traveling with sufficient U.S. dollars to be exchanged for local currency for small payments in case ATMs cannot be accessed, are broken down or run out of cash.

WHEN YOU ARRIVE

Arrival Airport and Customs

1. When you arrive in Tel Aviv's Ben Gurion Airport, your Peony's tour manager or local representative will greet you as you exit the **Passport Control** areas. Use Peony Tours red badge and luggage tag. These brightly colored markers help us identify you and your luggage quickly.
2. Arriving tourists are required, prior to landing at Israel, to fill out the L17 form for the registration of personal details. Keep this form with you, as you will need it when you leave the country. Duty free allowance to Israel: 250 cigarettes, 250g tobacco; 1 litres of spirits, 2 litres of wine, 250 ml of perfume for personal use; legal gifts valued up to 150 USD per person aged 17 and over. Drugs, firearms, raw meat, and counterfeit currency may not be brought into the country.
3. When making the border crossing from Israel into Jordan, the lines tend to be long. Please be patient.
4. Currency restrictions for entry and exit:

Israel: You must declare if you are carrying 50,000 shekels or more when entering or exiting Israel by air and 12,000 shekels if entering or exiting by land.

Jordan: Declaration is required for entry if greater than JOD 10,000 or the equivalent in other currencies.

Language

- Israel: Israel has one official language, Hebrew. Arabic is classified as having a 'special status in the state' with its use by state institutions to be set in law. Hebrew is the primary language of the state and is spoken every day by the majority of the population. English is widely spoken, as it may be seen in road signs and official documents.

Food and Drink

1. Tour fare does not include any drinks. During your stay in Israel and Jordan, it is advised to drink only bottle water and to avoid eating from street stalls.
2. Israel cuisine incorporates many fantastic foods traditionally eaten in the Mediterranean, Arab, and Middle East. Be sure to try hummus, shakshuka, and the delicious falafel with pita bread and fresh salad. For the religious reason, many Israelis eat only kosher (food that conforms to Jewish dietary laws, such as no shellfish, no pork, and not mixing dairy and meat in a meal). Many restaurants are keeping kosher. Outside food or drink is not allowed to bring into the kosher restaurants.
3. Jordan has culinary influences from the Middle East, Persia, and Mediterranean. Beyond hummus and falafel, in Jordan you may want to try the national dish - mansaf, a

traditional Arab dish with rice and tender lamb or chicken. Muslims are prohibited from eating pork. Hotels generally have substitutes such as beef sausages and veal rashers on their menus.

Shopping

1. Although the local guides will be happy to assist you with any shopping requirements, Peony Tours does not assume responsibility for any items purchased at shops while on tour. You are never required to purchase any items while on tour and must be responsible for your own purchases. Any after sales correspondence must be between the passenger and the shop in question.
2. Bargaining is normal and expected when visiting any shuk (market). Restaurants, hotels and public transport almost always have fixed prices.
3. Popular Israeli souvenirs: Dates, diamonds, Dead Sea mineral products, handicrafts, Olive oil and wood carvings, Judaica and Jewish-themed products, Christian memorabilia.
4. Souvenirs to buy in Jordan: Sand Art in a Bottle, traditional scarves, locally made handicrafts, Arabic works, Dead Sea products.
5. It is travelers' responsibility to observe US Customs restrictions when bringing in any goods from tour. Consult the US Customs and Border Protection website at <http://www.cbp.gov> for details.

Culture and Photography

1. Shabbat: Every week, from Friday sunset to Saturday sunset, all public offices in Israel are closed on Shabbat, as are most private businesses. During Shabbat, public transportation (trains and buses) throughout the country ceases to operate, taxi service and non-Kosher restaurants are available. Radio and TV broadcasts operate as usual.
2. Israel and Jordan are both religious countries, please respect their culture and religion, and dress conservatively. When visiting churches and mosques, women should not wear anything short or sleeveless. Scarves will be the most useful items.
3. Do not take photographs of military installations or airports. Film is readily available in all tourist areas.
4. If you are taking photographs of local people, always ask their permission beforehand. Your guide can assist you in this.
5. It is advisable to carry your camera in a dust-proof bag. Photography or camera fees are applicable at most sights and museums; your guide can give you details of the latest charges.

Telephone and Internet Access

1. Israel international access code is 00, country code 972, Tel Aviv area code 03, Jerusalem area code 02; USA international access code 011, country code 1.
From Israel to USA, dial: 00 + 1 + Area code + Local number
From USA to Israel, dial: 011 + 972 + Area code + Local number
For U.S. Consulate in Jerusalem, you may visit the website: <https://jru.usconsulate.gov/> or call: +(972) (2) 622-7230.
2. Jordan international access code is 00, country code 962, Amman area code 6.
From USA to Amman, dial: 011 + 962 + 6 + Local number
For U.S. Embassy Amman, you may visit the website <https://jo.usembassy.gov/embassy/>, Tel: +(962) (6) 590-6000.
3. Generally WiFi can be found in most restaurants, hotels,

cafes, malls and bars in major cities. Some hotels offer complimentary wireless internet services as well as business center, but some hotels don't. Consult the front desk for specific details in each property.

4. Contact your cellular telephone provider to determine if your phone operates on the Global System for Mobile Communications (GSM) and what, if any, activation may be required. If our phone is not GSM-enabled, you may find that renting a phone specifically designed for use overseas is the most practical option.

Tipping

Please note that gratuities are not included in your tour cost. Tipping is customary, and their purpose is to encourage and reward quality service. Our tour managers, local guides, drivers, hotel porters and other service personnel do their utmost to make your trip smooth and pleasant. Gratuities are a way of showing your appreciation and also constitute a large part of their monthly income. However, tips are NEVER mandatory. Peony Tours suggests tipping in the following manner (per guest per day in USD):

- Peony Tours' tour manager: US \$5
- Local guide: US \$5
- Driver: US \$2

Other Notes

1. Respect your tour guides, drivers, and other group members. Refrain from talking when tour guide is speaking.
2. Travelers' safety has always been our number one concern. For your safety, you should notify tour guide ahead of time if you plan to go out at night or roam at free time alone.
3. Always be cautious when staying at a hotel. Lock your door and never allow strangers into your room.
4. Keep an eye on your personal belongs and valuables at all time.
5. Floating in the Dead Sea is an awesome experience, but there are some things you should know for your own safety:
 - a. Do not wear jewelry in the water.
 - b. Do not shave for a few days before getting to Dead Sea as the salt in the water will make every scratch and cut burn.
 - c. Don't get salty water into your eyes as it will burn. If it happens accidentally, immediately rinse it with clean water.
 - d. Stay only in the designated area and don't stay in for too long.
6. Read carefully your itinerary and hotel information prior to the tour. Leave a copy to your family.
7. A nice and smooth trip counts on every group member's high cooperation. It is important to follow the indicated meeting time and meeting point. Use the red round name badge provided by Peony tours for easy identification. To make your trip as enjoyable as possible, allow enough time for flight check-in, security screening and boarding: 2 hours for US domestic travel, 3 hours for international travel. For flight delay, cancellation, or any emergency, please contact Peony Tours immediately:

Headquarters: (626)289-2450, After-hours (626)592-8448

Los Angeles: (626)289-1010

San Francisco: (650)259-9983

New York: (212)973-1998